

ALFRED TAT-KEI HO

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EDUCATION

- Ph.D., INDIANA UNIVERSITY, SCHOOL OF PUBLIC & ENVIRONMENTAL AFFAIRS, Bloomington, Indiana (1998).
Majors: public finance, policy analysis. Minors: economics, regional economic development.
- M.P.A., INDIANA UNIVERSITY, SCHOOL OF PUBLIC & ENVIRONMENTAL AFFAIRS, Bloomington, Indiana (1993).
Majors: public finance, policy analysis.
- B.S.S., THE CHINESE UNIVERSITY OF HONG KONG, DEPARTMENT OF GOVERNMENT & PUBLIC
ADMINISTRATION, Hong Kong, People's Republic of China (1991). First class honors. Major:
government.

WORK EXPERIENCE

- Associate Professor*, INDIANA UNIVERSITY-PURDUE UNIVERSITY INDIANAPOLIS, SCHOOL OF PUBLIC &
ENVIRONMENTAL AFFAIRS (2004 - present). *Program Director of Public Affairs* in 2008-2010.
- Assistant Professor*, IOWA STATE UNIVERSITY OF SCIENCE & TECHNOLOGY, PROGRAM OF PUBLIC POLICY &
ADMINISTRATION, DEPARTMENT OF POLITICAL SCIENCE (1998 - 2004).
- Research Intern*, EAST-WEST CENTER, Hawaii (Summer 1992).

OTHER SELECTED PROFESSIONAL EXPERIENCE

- 2009-present Special advisor to the Mayor's Office of the City of Indianapolis on performance management
and citizen engagement strategies
- 2009-present Executive committee member of the Richard Lugar Center on Renewable Energy, Indiana
University-Purdue University Indianapolis
- 2008-present Faculty member of the East Asian Studies Center of Indiana University, Bloomington
- 2006-present Research fellow, *Center for Public Administration Studies, Sun Yat-Sen University*, Guangzhou,
People's Republic of China
- 2003 Visiting professor, the National Academy of Public Administration, Washington, D.C.
- 2001 Board of Directors, *Iowans for a Better Future* – a statewide planning group that monitors the
Iowa Governor's 2010 plan.
- 2000 Member, *Iowa Governor's 2010 Strategic Planning Council*, ad hoc study group on population
issues.
- 1999-2000 Secretary and Membership Committee Chair, the *Association for Budgeting and Financial
Management of the American Society for Public Administration*.
- 1999 Member, *Iowa Governor's Y2K Council, Government Section*.

HONORS & AWARDS

- 2008 Recipient of the University Trustee Award for Teaching Excellence at the School of Public and
Environmental Affairs, Indiana University-Purdue University Indianapolis
- 2006 Recipient of the IBM Business of Government Grant. Report title: "Engaging Citizens in
Reporting Policy Results and Community Conditions: A Manager's Guide."
- 2001 Iowa State Foundation Award for Early Achievement in Teaching
- 1993 Pi Alpha Alpha, *Indiana University, School of Public & Environmental Affairs*
- 1993 Academic Excellence Award, *Indiana University, School of Public & Environmental Affairs*

- 1992 Overseas Exchange Fellowship, *Indiana University, Office of International Programs*
 1992 East-West Fellowship, *Indiana University, School of Public & Environmental Affairs*

RECENT INVITED PRESENTATIONS

- 2008 “Performance-Oriented Reforms: An Overview of the U.S. Experience,” at the Department of Public Administration, Wuhan University, Wuhan, People’s Republic of China, June 20, 2008.
 2007 “Democratizing Data: How Information Technologies are Changing Performance Measurement and E-Governance in the U.S.,” at the “BK21 2nd International Conference” hosted by the Graduate School of Public Administration, Seoul National University, Seoul, South Korea, November 21-22, 2007.
 2007 Invited discussant at the national conference on “China Budgetary Reforms,” hosted by the China Development Research Foundation (a nonprofit foundation under the State Council of the Chinese Government), January 11-12, 2007, Beijing, P.R.C.
 2006 Invited participant with 15 other national experts by the IBM Center on the Business of Government to discuss the future trend of public administration at the Aspen Institute, Maryland, November 13, 2006.
 2006 Keynote speaker at the Performance Management Symposium, organized by the China Development Research Foundation, Beijing, China, January 19, 2006.
 2005 “Performance-Oriented Reforms: An Overview of the U.S. Experience” for the Finance Department, Guangdong Provincial Government, People’s Republic of China, June 20, 2005.
 2004 Keynote speaker at the annual Midwest Regional Public Finance Conference, Wichita, Kansas, February 19-20, 2004.

SELECTED PUBLICATIONS

- Ni, Anna, and Alfred Tat-Kei Ho (2008). “A Quiet Revolution or a Flashy Blip? The Real ID Act and U.S. National Identification System Reform.” *Public Administration Review*, 68(5), 1063-1078.
- Ho, Alfred Tat-Kei (2008). “State Highway Spending and the Economic Cycle.” *International Journal of Public Administration*, 31(2): 101-116.
- Ho, Alfred T. (2008). “Reporting Public Performance Information – the Promise and Challenges of Citizen Involvement.” In *Measurement beyond Managerialism*, edited by Wouter van Dooren & Steven Van de Walle. Routledge, 192-210.
- Ho, Alfred Tat-Kei (2007). “Engaging Citizens in Reporting Policy Results and Community Conditions: A Manager’s Guide.” Washington, D.C.: the IBM Center for the Business of Government.
- Ho, Alfred Tat-Kei (2007). “Exploring the Roles of Citizens in Performance Measurement.” *International Journal of Public Administration*, 30(11): 1157-1177.
- Ho, Alfred Tat-Kei (2007). “The Governance Challenges of the Government Performance and Results Act: A Case Study of the Substance Abuse and Mental Health Administration.” *Public Performance & Management Review*, 30(3), 351-368.
- Premkumar, G., Alfred Tat-Kei Ho, and Pallavi Chakraborty (2006). “E-government evolution – an evaluation of online services.” *International Journal of Electronic Business*, 4(2), 177-190.

- Ho, Alfred Tat-Kei, Kurt Thurmaier, and Lilly Lu (2006). "Testing the Reluctant Professor's Hypothesis: Evaluating a Blended-Learning Approach to Distance Education." *Journal of Public Affairs Education*, 12(1), 81-102.
- Ho, Alfred Tat-Kei (2006). "Accounting for the Value of Performance Measurement from the Perspective of City Mayors." *Journal of Public Administration Research & Theory*, 16(2), 217-237.
- Ho, Alfred Tat-Kei (2006). "Citizen Participation in Performance Measurement." *Democracy and Public Administration*, edited by Richard Box. Armonk, NY: M. E. Sharpe, 107-118.
- Ho, Alfred Tat-Kei, and Paul Coates (2006). "Public Participation in Performance Measurement & Budgeting." *Handbook of Public Financial Management*, edited by Howard Frank. NY: Taylor & Francis, 545-566.
- Niu, Meili, Alfred Tat-Kei Ho, and Jun Ma (2006). "Performance-Based Budgeting in China: A Case Study of Guangdong." *The Role of Public Administration in Building a Harmonious Society*, edited by Raza Ahmad. Manila, Philippines: The Asian Development Bank.
- Ni, Anna and Alfred Tat-Kei Ho (2005). "Lessons for IT Managers from Two Information Kiosk Projects," *Government Information Quarterly*, 22:58-74.
- Ho, Alfred Tat-Kei and Anna Ni. (2005). "Have Cities Shifted to Outcome-Oriented Performance Reporting? A Content Analysis of City Budgets," *Public Budgeting & Finance*, 25(2), 61-83.
- Ho, Alfred Tat-Kei, and Anna Ni (2004). "Explaining the Progressiveness of E-Government: A Case Study of Iowa County Treasurers' Offices." *American Review of Public Administration*, 34(2), 164-180.
- Ho, Alfred Tat-Kei, and Paul Coates (2004). "Citizen-Initiated Performance Assessment – the Initial Iowa Experience," *Public Performance & Management Review*, 27(3), 29-50.
- Ho, Alfred Tat-Kei (2003). "Perceptions of Performance Measurement and the Practice of Performance Reporting by Small Cities," *State and Local Government Review*, 35(3), 161-173.
- Ho, Alfred Tat-Kei (2002). "Reinventing Local Governments and the E-Government Initiative," *Public Administration Review*, 62(4), 410-420.
- Ho, Alfred Tat-Kei, and Paul Coates (2002). "Citizen Participation: Legitimizing Performance Measurement as a Decision Tool," *Government Finance Review*, 18(2), 8-10.
- Ho, Alfred Tat-Kei, and James Fielding Smith (2001). "Information Technology Planning and the Y2K Problem in Local Governments," *American Review of Public Administration*, 31(2), 158-180.

**SELECTED SERVICE FOR
THE ACADEMIC & PROFESSIONAL COMMUNITY**

- Editorial board, *Journal of Public Budgeting, Accounting and Financial Management*, 2008 – present.
- Editorial board, *Journal of Public Administration Research & Theory*, 2007 – present.
- Editorial board, *Public Performance and Management Review*, 2003 - present.

Executive board member, the Indianapolis chapter of the Association of Government Accountants (AGA).

Executive Board member, the Association of Budgeting and Financial Management (2006-2008).

SELECTED PROJECTS WITH GRANT FUNDING

- 2009-2011 Co-investigator (with Tobin Im of Seoul National University, Ju Ma and Meili Niu of Sun Yat-Sen University, and James Perry of Indiana University-Bloomington). A Comparative Study of Government Performance Management: USA, China, and Korea. The Korea Research Foundation (about US\$195,000).
- 2009 Principal investigator. Technical Assistance for Performance Management and Citizen Engagement Initiatives by the City of Indianapolis, U.S. (\$31,642).
- 2008 Co-investigator (with John Mikesell of Indiana University, PI and project director), Jun Ma (PI) and Meili Niu (CI) of Sun Yat-Sen University). Financing Local Public Infrastructure in the People's Republic of China: A Case Study of Guangdong Province. The Lincoln Institute of Land Policy (\$28,535).
- 2007 Principal investigator and project director. A not-for-credit certificate program on public administration for the Kazakhstan President's Academy of Public Administration (\$141,000).
- 2006 Co-principal investigator (with Greg Lindsey) and project director. A not-for-credit certificate program on public administration for Kazakhstan government officials (\$120,000).
- 2006-2007 Principal investigator. "Partnerships with Citizens in Performance Measurement of Government." The IBM Center for the Business of Government (\$20,000).
- 2005-2006 Faculty advisor and sponsor. "Where's the Gap? Performance Assessment of After School Programs in Marion County." (Student investigators: Tiffany Afseth-Murray and Rina Patel). The Solution Center, Indiana University-Purdue University Indianapolis (\$10,800).
- 2002-2004 Principal investigator. Conducted a survey study of city elected officials' attitudes toward performance measurement, funded by the Alfred P. Sloan Foundation (\$42,400). (Renewed and transferred to Indiana University-Purdue University Indianapolis in June, 2004, \$12,765).
- 2001 Co-investigator. Assisted city officials in the Czech and Slovak Republics to implement the program, "Managing Cities for Economic Development and Citizen Satisfaction," funded by the U.S. State Department (\$200,000).
- 2001-2004 Co-investigator. Assisted in the "Scholarship for Service" fellowship program for information assurance, funded by the National Science Foundation (\$2.6 million), July 2001 to August 2005.
- 2001-2004 Co-principal investigator. Assisted nine Iowa cities to implement "citizen-initiated performance assessment." Funded by the Alfred P. Sloan Foundation (\$1.2 million). Executed in partnership with the Iowa State University Extensions, the Iowa League of Cities, and the Institute of Public Affairs at the University of Iowa.